



Microsoft Dynamics 365
Business Central

NaviWorld

Your partner all the way



2016
PRESIDENT'S CLUB
for Microsoft Dynamics



About Us

NaviWorld Group established in 1999, is a leading provider of ERP Solutions to Asia, Africa, Middle East and Europe regions. We provide end-to-end integrated solutions and adaptable business management applications for mid-sized companies and Enterprises. Our ERP and CRM solutions are catered to various sectors from Distribution, Retail, Services, and Manufacturing industries.

We focus on our customer's requirements, understand the thoughts behind their needs, understand the flow, and acquire the process knowledge of various industries. Our 100% commitment to our customers has helped us to become one of the 'best-skilled' Enterprise Resource Planning providers in the market.

NaviWorld Singapore was founded by a Senior Management Team with more than 40 years of combined experience in successful ERP solutions implementations. These include complex projects for SMEs and multi-country enterprises in Singapore and the region. NaviWorld Singapore Pte. Ltd. was formed to serve the needs for high-quality ERP implementation and support services in Singapore and the region.



Mission Statement

Vision

Our vision is to augment our customers' businesses employing the strategic, team, and technology-based enhancements by delivering quality, commitment, and value.

Providing company-wide solutions that are entirely based around your current needs and long-term goals, so the software becomes an integral part of your business place in both the short and long term.

Mission

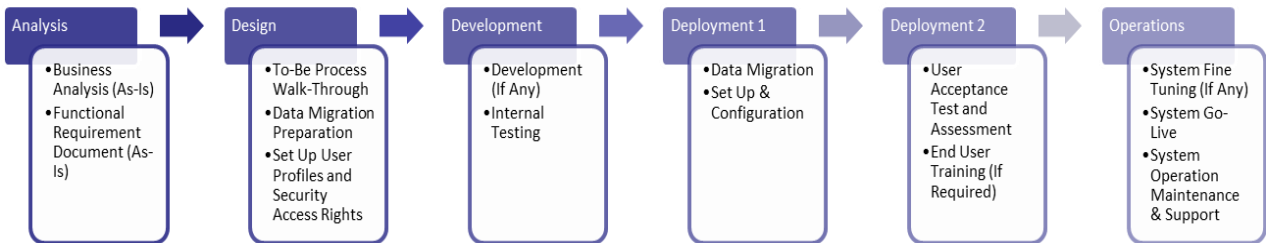
To provide ERP and CRM Solutions to enable our customers to optimize their business processes and improve their business performance.

Values

- We work together with our customers as our partners, understand their requirements, recommend the most appropriate solutions and communicate in a simple to understand manner
- Sales is not closed until the customer becomes our reference customer
- We are responsible for our company, our customers and the society by taking ownership of what we do and execute it to the best of our ability
- Continuous learning and improving our knowledge and skill to offer up to date and ever better services to our customers

Service Philosophy

- We believe that successful ERP and CRM project implementations require a strong partnership between the managements, key users, consultants and project manager
- We believe that the objective of ERP and CRM implementation is to improve the business process that will lead to better productivity, effectiveness, and better profitability for the business. Technologies are only facilitating tools and it is the people who are the key driver for the improvement
- Superior project management, top management commitment and consultant with strong business process analysis skill make up a superior project implementation and maximize its benefit to our customers
- We believe that customizations should only be done when it is the best option after evaluating all alternatives. Any customization that takes more than 0.5 days of effort will have to be approved by our Professional Services Director



Why NaviWorld Singapore

- We implement solutions that Best Match your business requirement and objectives by understanding your requirement
- We provide High-Quality Consulting Services with Solution Audit to ensure that the most effective solutions are implemented
- We emphasize Superior Project Management and deliver your projects on time and within budget expectation
- We minimize customization through thorough solutioning process to minimize Project Cost and Schedule overrun
- We provide Performance Guaranteed Support
- We bring about Strong Regional Project experience and partner alliances in the Asia Pacific Region
- We are Partner of proven Off-the-Shelf Add-on Solutions
- We Do Not Lock-Down our Customers with Customization
 - Customization Source Code is a given



- We deliver Predictable Positive Outcomes
 - Our project on average stabilized within two weeks after project has gone live compared to industrial average of 2 to 3 months
 - Our support issues resolutions provided within an average of two days or lesser
 - 85% of our customers completed their project within budget
 - None of our customers wildly burst their project budget

NaviWorld Group Organization Chart

